



## **PHLORUM QUALITY POLICY**

Phlorum Ltd is totally committed to the attainment of Company and Clients requirements for quality management. We assure conformance of our consultancy services to this requirement by:

- ensuring compliance with all relevant quality management legislation and regulations;
- developing an appropriate quality management system to ensure that quality factors are considered in all aspects of our business, with a commitment to try to continually improve its effectiveness;
- Through the QMS establishing a framework for establishing and reviewing quality objectives;
- ensuring that the environmental consultancy services provided are relevant to the quality management expectations and needs of our clients;
- ensuring all members of staff are aware of our quality management objectives and targets, and receive quality management training where appropriate; and
- conducting regular reviews/audits of the QMS to continually improve our quality management performance, including an at least annual review of this quality policy;

The QMS and this quality policy are supported by all levels of management and are communicated to all employees and are also externally available to interested parties.

Signed..... *R. Schofield* ..... Date..... *04/01/07* .....

Richard Schofield  
Director